

Walk in for Fresher (2012, 2013, 2014 Batch Students) BE/BTECH, BA, BSC, BCOM, MBA, MCA On 03/09/2014 @ RRS College of Engineering and Technology, Muthangi, Pathancheru, Hyderabad - 502 319.

Greetings from 'Simple Solutions HRD Services, Hyderabad'

Dear Candidate,

**We are organizing an Off Campus Placement drive for UNISYS.
Kindly avail this opportunity and you can forward this information to your friends.**

Company: UNISYS

Website: www.unisys.com

Wikipedia Page: <http://en.wikipedia.org/wiki/Unisys>

Designation: Support Engineer

Job Location: Hyderabad

Compensation: Best in industry + Incentives
Incentives (Transport + Shift Allowances + Medical + Higher Education Fee)

Qualification: 2012, 2013, 2014 Batch Graduates, BE/BTECH, BA, BSC, BCOM, MBA, MCA

Date: 03rd September- 2014

Time: 9 AM to 12.30 PM

Contact Person: Aqhil Syed

Contact number: 04065144194, 9032127277

Walk in Venue: RRS College of Engineering and Technology,
Muthangi, Pathancheru ,
Hyderabad - 502 319
www.rrscet.edu.in

Role Purpose of Service Desk Engineer:

- To act as a single point of contact (SPOC) for all IT Customers.
- To maximize service availability.
- To restore service whenever possible.
- To provide desk-side services, desktop management and device lifecycle management and provide business systems support.
- Maintain Hosted client services for extended application and client access.

- Create Portable user profiles to enable agility.
- Stateless device deployment to ease support and replacement.
- Creation of a detailed products catalogue containing all possible devices in a company to add/remove/update products at any time
- Optimization of existing desktops and provide the foundation services for emerging desktop virtualization technologies.

- Creation of content for Self-Service Portal Solutions and L0 support

Key Responsibilities/Outcomes:

- Takes end to end Ownership of End User Issues till resolution and follow up as mandated by the process requirements.
- Escalates complex problems to the Remote Support Engineering staff or Field Engineering.
- Typically provides technical support for Internal and External customers.
- Escalates complex problems to higher level of expertise within organization.
- Responsible for providing the first-line of after-sales telephone technical support of hardware, Operating Systems, sub-systems and/or applications for customers and/or employees.

Core Competencies:

- Communication skills - written and verbal
- Ability to work in a pressurized environment and able to deliver against a tight timescale.
- Act Independently and be self motivated
- Excellent Problem Solving and Customer Service Skills
- Drive for results
- Attention to Detail
- Customer Focus

Selection Process:

1. Screening Rounds,
2. Aptitude Test,
3. Technical, Operations & HR Round

Documents Required: Two copies of resume, one passport size photograph

Details at: www.simplesolutionshrdservices.com/unisys-rrs.php

Company profile:

Unisys Corporation is an American global information technology company based in Blue Bell, Pennsylvania, that provides a portfolio of IT services, software, and technology.

Unisys has a long history in the technology industry. The company traces its roots back to the founding of American Arithmometer Company (later Burroughs Corporation) in 1886 and the Sperry Gyroscope Company in 1910. Unisys predecessor companies also include the Eckert–Mauchly Computer Corporation, which developed the world's first commercial digital computers, the BINAC, and the UNIVAC.

\$\$\$ There are no registration charges \$\$\$

Note: Please carry two resumes and photographs

Note: Kindly refer this job to your friends.

Best Regards

H R Team.



RRS

COLLEGE OF ENGINEERING & TECHNOLOGY

ESTD. 2003

Approved by AICTE & Affiliated to JNTU-H

UNISYS

" UNISYS is hiring for Freshers ON 03/09/2014 "

Venue: RRS College of Engg. & Tech.,
Muthangi, Pathancheru ,
Hyderabad – 502 319

NO
REGISTRATION
FEE

Time: 09:30 am to 12:30 pm

DETAILS CONTACT: 040 65144194

Organizing Partner:



Simple Solutions HRD services

"A Recruitment Expert"

www.simplesolutionshrdservices.com/unisys-rrs.php

Details at:

(OR)

www.tiny.cc/sshs11