

Walk in for Fresher (2012, 2013, 2014 Batch Students) BE/BTECH, BSC, BCA, MCA On 23/09/2014 @ A P S College Of Engineering, NH 209 - 26 Kms, Kanakapura Rd, Somanahalli, Bengaluru, Karnataka 560082.

Greetings from 'Simple Solutions HRD Services, Hyderabad'

Dear Candidate,

**We are organizing an Off Campus Placement drive for UNISYS.
Kindly avail this opportunity and you can forward this information to your friends.**

Company: UNISYS

Website: www.unisys.com

Wikipedia Page: <http://en.wikipedia.org/wiki/Unisys>

Designation: Support Engineer

Job Location: BANGALORE/HYDERABAD

Compensation: Best in industry + Incentives
Incentives (Transport + Shift Allowances + Medical + Higher Education Fee)

Qualification: 2012, 2013, 2014 Batch Graduates, BE/BTECH, BSC, BCA, MCA

Date: 23 September- 2014

Time: 9 AM to 12.30 PM

Contact Person: Aqhil Syed/Fatima

Contact number: 04065144194

Walk in Venue:

A P S College Of Engineering,
NH 209 - 26 Kms, Kanakapura Rd,
Somanahalli, Bengaluru, Karnataka 560082.
Website: <http://www.apsce.ac.in>

Role Purpose of Service Desk Engineer:

- To act as a single point of contact (SPOC) for all IT Customers.
- To maximize service availability.
- To restore service whenever possible.
- To provide desk-side services, desktop management and device lifecycle management and provide business systems support.
- Maintain Hosted client services for extended application and client access.
- Create Portable user profiles to enable agility.
- Stateless device deployment to ease support and replacement.
- Creation of a detailed products catalogue containing all possible devices in a company to add/remove/update products at any time
- Optimization of existing desktops and provide the foundation services for emerging desktop virtualization technologies.
- Creation of content for Self-Service Portal Solutions and L0 support

Key Responsibilities/Outcomes:

- Takes end to end Ownership of End User Issues till resolution and follow up as mandated by the process requirements.
- Escalates complex problems to the Remote Support Engineering staff or Field Engineering.
- Typically provides technical support for Internal and External customers.
- Escalates complex problems to higher level of expertise within organization.
- Responsible for providing the first-line of after-sales telephone technical support of hardware, Operating Systems, sub-systems and/or applications for customers and/or employees.

Core Competencies:

- Communication skills - written and verbal
- Ability to work in a pressurized environment and able to deliver against a tight timescale.
- Act Independently and be self motivated
- Excellent Problem Solving and Customer Service Skills
- Drive for results
- Attention to Detail
- Customer Focus

Selection Process:

1. Screening Rounds,
2. Aptitude Test,
3. Technical, Operations & HR Round

Documents Required:

•Education mark sheets (all semester / year mark sheets) & certificates from 10th standard to highest degree attained. Photocopies should be including both front and back sides of the mark sheet and certificates.

•PAN card, if they don't have please ask them apply immediately.

•One passport size colour photograph.

•Proof of identity. Any one of the following documents. Passport, Driving Licence, Voter's ID card or PAN card.

•Address proof current and permanent. Any one of the following documents. Most recent BSNL phone bill, Electricity bill, Water bill, Lease deed, Rent deed, Ration card or Passport.

Details at: www.simplesolutionshrdservices.com/unisys-apsce.php

Company profile:

Unisys Corporation is an American global information technology company based in Blue Bell, Pennsylvania, that provides a portfolio of IT services, software, and technology.

Unisys has a long history in the technology industry. The company traces its roots back to the founding of American Arithmometer Company (later Burroughs Corporation) in 1886 and the Sperry Gyroscope Company in 1910. Unisys predecessor companies also include the Eckert–Mauchly Computer Corporation, which developed the world's first commercial digital computers, the BINAC, and the UNIVAC.

\$\$\$ There are no registration charges \$\$\$

Note: Please carry two resumes and photographs

Note: Kindly refer this job to your friends.

Best Regards

H R Team.
