

Walk in for Fresher (2012, 2013, 2014 Batch Students) BE/BTECH, BA, BSC, BCOM, MBA, MCA On 19/09/2014 @ A P S College Of Engineering, NH 209 - 26 Kms, Kanakapura Rd, Somanahalli, Bengaluru, Karnataka 560082.

Greetings from 'Simple Solutions HRD Services, Hyderabad'.

Dear Candidate,

**We are organizing an Off Campus Placement drive for MPHASIS.
Kindly avail this opportunity and you can forward this information to your friends.**

Company: MPHASIS (An HP Company)

Website: www.mphasis.com

Wikipedia Page: <http://en.wikipedia.org/wiki/Mphasis>

Designation: ADVISOR-SUPPORT

Job Location: BANGALORE

Experience: Fresher's/Experienced

Compensation: 2-3 LAKHS

Qualification: 2012, 2013, 2014 Batch Graduates, BE/BTECH, BA, BSC, BCOM, MBA, MCA

Date: 19th September- 2014

Time: 9 AM to 12.30 PM

Contact Person: Aqhil Syed / Fatima

Contact number: 04065144194

Walk in Venue:

A P S College Of Engineering,
NH 209 - 26 Kms, Kanakapura Rd,
Somanahalli, Bengaluru, Karnataka 560082.
Website: <http://www.apsce.ac.in>

Principal Accountabilities (Key Result Areas):

1. Handling incoming Calls
2. Providing resolution to Customers on queries related to billing cycle and order status.
3. Ensure that the required Service Level Agreements (SLA's) are met.
4. Participate in coaching's, reviews and training assessments & personnel in conjunction with department managers.

Standards for Measuring Success:

1. Customer Satisfaction
2. Meeting required average handle time
3. Quality scores.

Key Skills:

1. Excellent Communication skills
 - Language 1 – English Proficiency Level- Excellent

Has fully operational command of the language with only occasional unsystematic inaccuracies and inappropriacies. Handles complex detailed argumentation well.

- Language 2 – Kannada/ Tamil/ Telugu/ Malayalam Proficiency level- High
- 2. Ability to work under extreme pressure
- 3. Use of call center terms and vocabulary.

Documents Required: Two copies of resume, one passport size photograph

Details at: www.simplesolutionshrdservices.com/mphasis-apsce-college.php

Company profile:

Mphasis is a Bangalore based IT services company majority owned by Hewlett-Packard. The company provides infrastructure technology and applications outsourcing services, as well as architecture, application development and integration, and application management services. It serves financial services, telecom, logistics, and technology industries. Mphasis is ranked #7 in India IT companies and overall #165 by Fortune India 500 in 2011[2] with more than 40,000 employees [3] as of 2012. In February 2014 the Mphasis Company changed its logo and the Brand Name as Mphasis Unleash the Next as it seeks to boost business other than from parent Hewlett-Packard, currently its largest client. The 5th Feb 2014's announcement "in no way changes the shareholding of HP which is 60.5%, it is about Mphasis being more relevant to customers, including HP," Ayyar told reporters in Bangalore.

\$\$\$ There are no registration charges \$\$\$

Note: Please carry two resumes and photographs

Note: Kindly refer this job to your friends.

Best Regards

H R Team.

Anti-Ragging | Mandatory Disclosure | AICTE



APS
College of Engineering
Affiliated to VTU, Belgaum and Approved by AICTE, New Delhi

Adm 



Mphasis
an HP company

" Mphasis is hiring for freshers ON 19/09/2014 "

Venue: A P S College Of Engineering,
NH 209 - 26 Kms, Kanakapura Rd,
Somanahalli, Bengaluru, Karnataka 560082.

Time: 09:30 am to 12:30 pm

DETAILS CONTACT: 040 65144194

Organizing Partner:

Simple Solutions HRD services
"A Recruitment Expert"

NO REGISTRATION FEE

Details at: www.simplesolutionshrdservices.com/mphasis-apsce-college.php
(OR)
www.tiny.cc/sshs19