

Walk in for Fresher (2012, 2013, 2014 Batch Students) Graduate in any Stream ON 07/08/2014 @ SWAMI VIVEKANANDA INSTITUTE OF TECHNOLOGY, MAHBUB COLLEGE CAMPUS, SECUNDERABAD-3, HYDERABAD, Telangana, 500003.

Greetings from 'Simple Solutions HRD Services, Hyderabad'

Dear Candidate,

We are organizing a Placement drive for HCL. Kindly avail this opportunity and you can forward this mail to your friends.

Company: HCL

Website: www.hcl.in

Wikipedia Page: http://en.wikipedia.org/wiki/HCL_Enterprise

Designation: Technical Support Officer, Sr. TSO

Process: UK/US

Department: Operations

Reporting to: Team Leader Operations

Training: upto 6 weeks for 6 days

Job Location: Noida/Chennai

Job Description: Responsible for giving Technical support to International customers over the Phone.

Minimum Qualification: Graduate in any Stream, Undergraduate are also welcome, Should be comfortable working in night shifts i.e. 24x7x365 environment

Skills Required: Strong oral and written communication skills which includes (Fluency & Coherence, Grammatical ability,

- Pronunciation and Accent, Interactive Communication, Lexical Resource)
- Basic Desktop and computer knowledge.
- Understanding of ISP/Networking concepts
- Possess good organizational and time management skills
- Display strong initiative in resolving issues of customers
- Exhibit strong teamwork
- Must be capable of demonstrating problem solving skills
- Attentive listener
- Ability to use common courtesies
- Confident while communicating

Experience: Freshers are welcome,
1 year experience in any international BPO would be an added advantage
Relevant experience of any industry would be taken into consideration

Job Responsibilities:

- Should be able to Meet minimum login hours
- Meeting SLA on time
- Keeping AHT under control
- Attendance should be above 96%
- Should not take any unsched leave

Compensation:

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| <ul style="list-style-type: none">· CTC is 1.64L during the training which will be 2-3 months. |
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· Post the training additional 15K to 37K will get added to CTC depending upon the project they gets deployed.
· But this increased amount gets paid after 6 months accumulated.
· So ideally first 6 months the salary will be 1.64L.

Date: 07th August 2014

Time: 9 AM to 12.30 PM

Contact number: 04065144194

Contact Person: Aqhil Syed

Walk in Venue: SWAMI VIVEKANANDA INSTITUTE OF TECHNOLOGY,
MAHBUB COLLEGE CAMPUS, SECUNDERABAD - 3,
HYDERABAD, Telangana, 500003
Website: www.svit.ac.in

Selection Process: 1. Screening Round, 2. Voice & Accent Round, 3. Technical & HR Round

Documents Required: Two copies of resume, one passport size photograph

Details and Applying: www.simplesolutionshrdservices.com/hcl-svit.php

Company profile:

HCL is a global technology and IT enterprise that operates in 31 countries. Its headquarters is in Noida, India. The company comprises two publicly listed companies, HCL Technologies and HCL Infosystems.

HCL was focused on addressing the IT hardware market in India for the first two decades of its existence with some activity in the global market.

On termination of the joint venture with HP in 1996, HCL became an enterprise comprising HCL Technologies and HCL Infosystems. HCL Technologies focuses on the global IT services market, whereas HCL Infosystems focuses on the IT hardware market in India and in APAC countries. HCL has since then operated as a holding company.

\$\$\$ There are no registration charges \$\$\$

Note: Please carry two resumes and photographs

Note: Kindly refer this job to your friends.

Best Regards

H R Team.



SVIT

Swami Vivekananda Institute Of Technology

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" HCL is hiring for freshers ON 07/08/2014 "

Venue: Swami Vivekananda Inst. of Tech.,
Mahbub College Campus, Secunderabad-3,
Hyderabad, Telangana, 500003.

NO
REGISTRATION
FEE

Time: 09:30 am to 12:30 pm

DETAILS CONTACT: 040 65144194

Organizing Partner:



www.simplesolutionshrdservices.com/hcl-svit.php

Details at:

(OR)

www.tiny.cc/sshs3